

SUFFOLK ONE CLEANING CASE STUDY

One (formerly Suffolk One) is a sixth form college in Ipswich that opened in 2010. The college was assessed as 'Outstanding' by Ofsted in 2015.

Following a review of current suppliers and services, Vertas were chosen to deliver multiple support solutions.

OBJECTIVES

- To deliver multiple support solutions at the highest quality and value
- To provide a team who are agile and flexible towards daily changing needs and requirements

SOLUTION

- We introduced our 'One Best Way' solution to deliver industry best practices, innovation, quality and value
- We provided a customer centric focus to quality service delivery
- We introduced team specialist training and collaborative approaches to problem solving that deliver high performance solutions which are highly visible and efficient



BENEFITS

A range of management tools were introduced to the local team. Techniques including visual management, waste walks, process mapping and quality assurance solutions. The results have been consistent high quality service delivery, improved value with efficient use of resource, reduced staff turnover and motivated teams seeking continuous improvement.



Partner with Vertas Group today
Call us on 01473 260611
or email business.development@vertas.co.uk



www.vertas.co.uk



@VertasFM



Kevin Lewis
Facilities Manager
at Suffolk One

“The ‘One Best Way’ system has proven its worth by provided agile lean performance solutions. This ensures the highest levels of cleaning support and service delivery on campus with teams fully motivated, empowered and keen to impress.”